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Broadband Internet Access: Background and Issues

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Broadband Internet Access: Background and Issues

SUMMARY

Broadband or high-speed Internet access is provided by a series of technologies that give users the ability to send and receive data at volumes and speeds far greater than current Internet access over traditional telephone lines. In addition to offering speed, broadband access provides a continuous, “always on” connection (no need to dial-up) and a “two-way” capability, that is, the ability to both receive (download) and transmit (upload) data at high speeds. Broadband access, along with the content and services it might enable, has the potential to transform the Internet: both what it offers and how it is used. It is likely that many of the future applications that will best exploit the technological capabilities of broadband have yet to be developed.

There are multiple transmission media or technologies that can be used to provide broadband access. These include cable, an enhanced telephone service called digital subscriber line (DSL), satellite, fixed wireless, and others. While many (though not all) offices and businesses now have Internet broadband access, a remaining challenge is providing broadband over “the last mile” to consumers in their homes. Currently, a number of competing telecommunications companies are developing, deploying, and marketing specific technologies and services that provide residential broadband access.

From a public policy perspective, the goals are to ensure that broadband deployment is timely, that industry competes fairly, and that service is provided to all sectors and geographical locations of American society. The federal government — through Congress and the Federal Communications Commission (FCC) — is seeking to ensure fair competition

among the players so that broadband will be available and affordable in a timely manner to all Americans who want it. While the FCC’s position is not to intervene at this time, some assert that legislation is necessary to ensure fair competition and timely broadband deployment.

One proposal, H.R. 1542, which would ease certain legal restrictions and requirements, imposed by the Telecommunications Act of 1996, on incumbent telephone companies who provide high speed data (broadband) access passed (273-157) the House, as amended, on February 27, 2002. Proponents assert that restrictions must be lifted to give incumbent local exchange companies (ILECs) the incentive to build out their broadband networks. Opponents argue that lifting restrictions would allow the ILECs to monopolize voice and data markets. An alternative approach, establishing “new tools” to ensure that markets are open to competitors, is also being considered.

Another proposal would compel cable companies to provide “open access” to competing Internet service providers. Supporters argue that open access is necessary to prevent cable companies from creating “closed networks” and stifling competition. Opponents of open access counter that healthy competition does and will exist in the form of alternate broadband technologies such as DSL and satellite.

Finally, legislation seeks to accelerate broadband deployment in rural and low income areas by providing loans, grants, or tax credits to entities deploying broadband technologies.



MOST RECENT DEVELOPMENTS

H.R. 1542 (Tauzin-Dingell) was introduced on April 24, 2001. The legislation seeks to ease certain legal restrictions and requirements on Bell operating companies and other incumbent local exchange companies (ILECs) providing broadband service. On April 25, the House Energy and Commerce Committee held a hearing on H.R. 1542; the Subcommittee on Telecommunications and the Internet held a markup on April 26 passing the measure, as amended, 19-14. The House Energy and Commerce Committee reported out, by a 32-23 vote, an amended version of H.R. 1542 on May 24, 2001. H.R. 1542 passed (273-157) the House, as amended, on February 27, 2002. Its fate in the Senate remains unclear. Two measures, S. 1126 and S. 1127, dealing with broadband deregulation were introduced in the Senate on June 28, 2001. Alternative measures (H.R. 1697, H.R. 1698, H.R. 2120) taking a different approach have also been introduced.

BACKGROUND AND ANALYSIS

Broadband or high-speed Internet access is provided by a series of technologies that give users the ability to send and receive data at volumes and speeds far greater than current Internet access over traditional telephone lines. Currently, a number of telecommunications companies are developing, installing, and marketing specific technologies and services to provide broadband access to the home. Meanwhile, the federal government — through Congress and the Federal Communications Commission (FCC) — is seeking to ensure fair competition among the players so that broadband will be available and affordable in a timely manner to all Americans who want it.

What Is Broadband and Why Is It Important?

The Internet has grown exponentially during the 1990s. According to a June 2001 Gartner Dataquest survey, 61% of U.S. households actively use the Internet. Today, the majority of residential Internet users access the Internet through the same telephone line that can be used for traditional voice communication. A personal computer equipped with a modem is used to hook into an Internet dial-up connection provided (for a fee) by an Internet service provider (ISP) of choice. The modem converts analog signals (voice) into digital signals that enable the transmission of “bits” of data.

The faster the data transmission rate, the faster one can download files or hop from Web page to Web page. The highest speed modem used with a traditional telephone line, known as a 56K modem, offers a maximum data transmission rate of about 45,000 bits per second (bps). However, as the content on the World Wide Web becomes more sophisticated, the limitations of relatively low data transmission rates (called “narrowband”) such as 56K become apparent. For example, using a 56K modem connection to download a 10-minute video or a large software file can be a lengthy and frustrating exercise. By using a broadband high-speed Internet connection, with data transmission rates many times faster than a 56K modem, users can view video or download software and other data-rich files in a matter of seconds. In addition to offering speed, broadband access provides a continuous “always on” connection (no need to “dial-up”) and a “two-way” capability — that is, the ability to both receive (download) and transmit (upload) data at high speeds.

Broadband access, along with the content and services it might enable, has the potential to transform the Internet — both what it offers and how it is used. For example, a two-way high speed connection could be used for interactive applications such as online classrooms, showrooms, or health clinics, where teacher and student (or customer and salesperson, doctor and patient) can see and hear each other through their computers. An “always on” connection could be used to monitor home security, home automation, or even patient health remotely through the Web. The high speed and high volume that broadband offers could also be used for bundled service where, for example, cable television, video on demand, voice, data, and other services are all offered over a single line. In truth, it is possible that many of the applications that will best exploit the technological capabilities of broadband, while also capturing the imagination of consumers, have yet to be developed.

Many (though not all) offices and businesses now have Internet broadband access. A major challenge remaining (as well as an enormous business opportunity) is providing broadband over “the last mile” to consumers in their homes. Currently, about 8% of U.S. households in the United States have broadband access. The vast majority of residential Internet users today use “narrowband” access, that is, they connect via a modem through their telephone wire. However, the changeover to residential broadband has begun, as companies have started to offer different types of broadband service in selected locations. According to J.P. Morgan, 73% of households have cable modem service available, and 45% of households have access to DSL. Combined, broadband availability is estimated to be almost 85%. However, only 12% of households with available access to broadband have chosen to subscribe.¹ Currently, the cost of residential broadband service ranges from about \$50 and upward per month, plus up to several hundred dollars for installation and equipment.

Broadband Technologies

There are multiple transmission media or technologies that can be used to provide broadband access. These include cable, an enhanced telephone service called digital subscriber line (DSL), satellite technology, terrestrial (or fixed) wireless technologies, and others. Cable and DSL are currently the most widely used technologies for providing broadband access. Both require the modification of an existing physical infrastructure that is already connected to the home (i.e., cable television and telephone lines). Each technology has its respective advantages and disadvantages, and will likely compete with each other based on performance, price, quality of service, geography, user friendliness, and other factors. The following sections summarize cable, DSL, and other prospective broadband technologies.

Cable. The same cable network that currently provides television service to consumers is being modified to provide broadband access with maximum download speeds ranging from 3-10 million bits per second (Mbps), and upload speeds from 128 thousand bits per second (Kbps) to 10 Mbps. In practice, transmission speeds range from several thousand Kbps to 1.5 Mbps. Because cable networks are shared by users, access speeds can decrease during peak usage hours, when bandwidth is being shared by many customers at the same time.

¹ Remarks of Michael Powell, Chairman, FCC before the National Summit on Broadband Deployment, October 25, 2001, [<http://www.fcc.gov/Speeches/Powell/2001/spmkp110.html>]

Network sharing has also led to security concerns and fears that hackers might be able to eavesdrop on a neighbor's Internet connection.

Digital Subscriber Line (DSL). DSL is a modem technology that converts existing copper telephone lines into two-way high speed data conduits. Data transmission speeds via range up to 7 Mbps for downloading and 1 Mbps for uploading. Speeds can depend on the condition of the telephone wire and the distance between the home and the telephone company's central office (i.e., the building that houses telephone switching equipment). Because ADSL uses frequencies much higher than those used for voice communication, both voice and data can be sent over the same telephone line. Thus, customers can talk on their telephone while they are online, and voice service will continue even if the ADSL service goes down. Like cable broadband technology, an ADSL line is "always on" with no dial-up required. Unlike cable, however, ADSL has the advantage of being unshared between the customer and the central office. Thus, data transmission speeds will not necessarily decrease during periods of heavy local Internet use. A disadvantage relative to cable is that ADSL deployment is constrained by the distance between the home and the central office. ADSL is only available, at present, to homes within 18,000 feet (about three miles) of a central office facility. However, DSL providers are currently exploring ways to further increase deployment range.

Satellite. On November 6, 2000, Starband Communications announced the first two-way Internet access satellite service for the home, offering 500 Kbps downstream and 150 Kbps upstream. On December 21, 2000, Hughes announced the first shipments of its new two-way broadband satellite service, with advertised download rates of 400 Kbps and upload rates of up to 125 Kbps. On August 2, 2001, Hughes announced plans to market its broadband satellite Internet service (called DirecWay) to DirecTV subscribers. The service will cost between \$60 and \$70 per month, in addition to television service cost. Meanwhile, upgraded two-way high speed Internet satellite systems are expected to follow. Like cable, satellite is a shared medium, meaning that privacy may be compromised and performance speeds may vary depending upon the volume of simultaneous use. Another disadvantage of Internet -over-satellite is its susceptibility to disruption in bad weather. On the other hand, the big advantage of satellite is its universal availability. Whereas cable or DSL is not available to many Americans, satellite connections can be accessed by anyone with a satellite dish. This makes satellite Internet access a possible solution for rural or remote areas not served by other technologies.

Other Technologies. Other technologies are being used or considered for residential broadband access. Terrestrial or fixed wireless systems transmit data over the airwaves from towers or antennas. Though mostly used for businesses, fixed wireless Internet is beginning to be deployed for residential broadband service. Advantages are the flexibility and lower cost of deployment to the customer's home (as opposed to laying or upgrading cable or telephone lines). Disadvantages are line-of-sight restrictions (in some cases), the susceptibility of some technologies to adverse weather conditions, and the scarcity of available spectrum. In FY2000, the FCC began auctioning frequencies currently occupied by broadcast channels 60-69. These and other frequencies in the 700 MHz band are possible candidates for wireless broadband applications. A number of wireless technologies, corresponding to different parts of the electromagnetic spectrum, also have potential. These include the upperbands (above 24GHz), the lowerbands (multipoint distribution service or

MDS, below 3 GHz), broadband personal communications services (PCS), wireless communications service (2.3 GHz), and unlicensed spectrum.

Another broadband technology is optical fiber to the home (FTTH). Optical fiber cable, already used by businesses as high speed links for long distance voice and data traffic, has tremendous data capacity, with rates in excess of one gigabit per second (1000 Mbps). The high cost of installing optical fiber in users' homes is the major barrier to FTTH. Several telephone companies are exploring ways to provide FTTH at a reasonable cost. Some public utilities are also exploring or beginning to offer broadband access via fiber inside their existing conduits. Additionally, some companies are investigating the feasibility of transmitting data over power lines, which are already ubiquitous in people's homes. While enormous data rates are possible through power lines, significant technical barriers remain.

Status of Broadband Deployment

Broadband technologies are currently being deployed by the private sector throughout the United States. A September 2001 survey conducted by the Department of Commerce found that 10.8% of the population and 20.0% of household Internet users have high-speed Internet connections in their homes.² The Federal Communications Commission (FCC) *Third Report* on advanced telecommunications capability (released February 6, 2002) reported that as of June 30, 2001 there were 9.6 million high speed lines connecting homes and businesses to the Internet in the United States, a growth rate of 250% over the numbers reported in the FCC's Second Report released eighteen months earlier.³ More recent data are available from research and consulting firms which track broadband deployment in the telephone and cable industries. Kinetic Strategies Inc. estimates that 6.2 million households in the United States subscribed to cable modem services as of September 30, 2001. Meanwhile, according to TeleChoice Inc., 3.8 million DSL lines were in service in the United States by the end of September 2001.

Policy Issues

The deployment of broadband to the American home is being financed and implemented by the private sector. The future of broadband is full of uncertainty, as competing companies and industries try to anticipate technological advances, market conditions, consumer preferences, and even cultural and societal trends. What seems clear is that industry believes that providing broadband services to the home offers the potential of financial return worthy of significant investment and some level of risk.

From a public policy perspective, the goals are to ensure that broadband deployment is timely, that industry competes fairly, and that service is available to all sectors and geographical locations of American society. Section 706 of the Telecommunications Act of 1996 (P.L. 104-104) requires the FCC to determine whether "advanced telecommunications

² Department of Commerce, *A Nation Online: How Americans Are Expanding Their Use of the Internet*, February 2002. Based on a September 2001 Census Bureau survey of 57,000 households. See: [http://www.ntia.doc.gov/ntiahome/dn/nationonline_020502.pdf]

³ Federal Communications Commission, *Third Report*, CC Docket 98-146, February 6, 2002 see: [<http://www.fcc.gov/broadband/706.html>]

capability [i.e., broadband or high-speed access] is being deployed to all Americans in a reasonable and timely fashion.” If this is not the case, the Act directs the FCC to “take immediate action to accelerate deployment of such capability by removing barriers to infrastructure investment and by promoting competition in the telecommunications market.”

On January 28, 1999, the FCC adopted a report (FCC 99-5) pursuant to Section 706. The report concluded that “the consumer broadband market is in the early stages of development, and that, while it is too early to reach definitive conclusions, aggregate data suggests that broadband is being deployed in a reasonable and timely fashion.”⁴ The FCC announced that it would continue to monitor closely the deployment of broadband capability in annual reports and that, where necessary, it would “not hesitate to reduce barriers to competition and infrastructure investment to ensure that market conditions are conducive to investment, innovation, and meeting the needs of all consumers.” The Commission’s second Section 706 report (FCC 00-290) was released on August 21, 2000. The report concluded that advanced telecommunications capability is being deployed in a reasonable and timely fashion overall, although certain groups of consumers were identified as being particularly vulnerable to not receiving service in a timely fashion. Those groups include rural, minority, low-income, and inner city consumers, as well as tribal areas and consumers in U.S. territories. The FCC acknowledged that more sophisticated data are still needed in order to portray a thoroughly accurate picture of broadband deployment. The FCC’s third Section 706 report was adopted on February 6, 2002. Again, the FCC concluded that “the deployment of advanced telecommunications capability to all Americans is reasonable and timely,”⁵ adding that “investment in infrastructure for most advanced services markets remains strong, even though the pace of investment trends has generally slowed.”⁶

The FCC has also initiated a review to examine policies and rules that affect broadband deployment. Among those is an inquiry (CC 01-337), launched in December 2001, to examine the regulatory treatment of incumbent local exchange carriers in the provision of broadband telecommunications services. Comments are sought regarding what, if any, changes should be made in how such carriers should be treated for the provision of such services. Comments are due March 1; replies April 1. Meanwhile, the National Telecommunications and Information Administration (NTIA) at the Department of Commerce is in the process of developing the Administration’s broadband policy.⁷

While the FCC’s position is not to intervene at this time, some assert that legislation is necessary to ensure fair competition and timely broadband deployment. Currently, the debate centers on two specific proposals. Those are: 1) easing certain legal restrictions and requirements, imposed by the Telecommunications Act of 1996, on incumbent telephone companies that provide high-speed data (broadband) access, and 2) compelling cable

⁴ FCC News Release, “FCC Issues Report on the Deployment of Advanced Telecommunications Capability to All Americans,” January 28, 1999.

⁵ *Third Report*, p. 5.

⁶ *Ibid.*, p. 5-6.

⁷ See speech by Nancy Victory, Assistant Secretary for Communications and Information, before the National Summit on Broadband Deployment, October 25, 2001, [http://www.ntia.doc.gov/ntiahome/speeches/2001/broadband_102501.htm]

companies to provide “open access” to competing Internet service providers. Each course of action is strongly advocated or opposed by competing telecommunications and/or Internet-related interests.

Easing Restrictions and Requirements on Incumbent Telephone Companies. The debate over access to broadband services has prompted policymakers to examine a range of issues to ensure that broadband will be available on a timely and equal basis to all U.S. citizens. One issue under examination is whether present laws and subsequent regulatory policies as they are applied to the ILECs (incumbent local exchange [telephone] companies such as SBC or Verizon, are thwarting the deployment of such services. Two such regulations are the restrictions placed on Bell operating company provision of long distance services within their service territories, and network unbundling and resale requirements imposed on all incumbent telephone companies. In the 107th Congress, H.R. 1542 which would modify these restrictions and requirements for high speed data (broadband) transmission passed (273-157) the House, as amended, on February 27, 2002. The debate over whether such requirements are necessary to ensure the development of competition and its subsequent consumer benefits, or are overly burdensome and only discourage needed investment in and deployment of broadband services, now shifts to the Senate. Two other measures (H.R. 1697 and H.R. 1698) introduced in the 107th Congress, take a different approach than H.R. 1542. Both measures amend the Clayton Act in an attempt to ensure that markets are open to competition. In the Senate two measures (S. 1126 and S. 1127) dealing with broadband deregulation were introduced on June 28, 2001.

Provision of InterLATA Services. As a result of the 1984 AT&T divestiture, the Bell System service territory was broken up into service regions and assigned to regional Bell operating companies (BOCs). The geographic area in which a BOC may provide telephone services within its region was further divided into local access and transport areas, or LATAs. These LATAs total 164 and vary dramatically in size. LATAs generally contain one major metropolitan area and a BOC will have numerous LATAs within its designated service region.

Telephone traffic that crosses LATA boundaries is referred to as interLATA traffic. Restrictions contained in Section 271 of the Telecommunications Act of 1996 prohibit the BOCs from offering interLATA services within their service regions until certain conditions are met. BOCs seeking to provide such services must file an application with the FCC and the appropriate state regulatory authority that demonstrates compliance with a 14-point competitive checklist of market-opening requirements. The FCC, after consultation with the Justice Department and the relevant state regulatory commission, determines whether the BOC is in compliance and can be authorized to provide in-region interLATA services. To date two BOCs, Verizon and SBC Communications have received approval to enter the in-region interLATA market in specific markets. Verizon has received approval to offer in-region long distance service to its New York state, Connecticut, Massachusetts, Pennsylvania and Rhode Island customers. SBC Communications has received approval to offer in-region interLATA services in Texas, Kansas, Oklahoma, Missouri, and Arkansas. The independent telephone companies, or non-BOC providers of local service, are not subject to these

restrictions and may carry telephone traffic regardless of whether it crosses LATA boundaries.⁸

However, the FCC has established a procedure whereby a BOC can request a limited modification of a LATA boundary to provide broadband services, particularly in unserved or underserved areas. In a February 2000 decision, the FCC concluded that it had the authority “to approve targeted LATA boundary modifications when necessary to encourage the deployment of advanced services.” The FCC established a two prong test when considering such requests. The Commission further stated that “particular attention” would be paid to the views of the state commission on whether the modification would serve the public interest and that such modifications would be “narrowly tailored.”

Unbundling and Resale. Present law requires all ILECs to open up their networks to enable competitors to lease out parts of the incumbent’s network. These unbundling and resale requirements, which are detailed in Section 251 of the Telecommunications Act of 1996, were enacted in an attempt to open up the local telephone network to competitors. Under these provisions ILECS are required to grant competitors access to individual pieces, or elements, of their networks (e.g., a line or a switch) and to sell them at below retail prices.

Proponents’ Views. Those supporting the lifting or modification of restrictions claim that action is needed to promote the deployment of broadband services, particularly in rural and under served areas. Present regulations contained in Sections 271 and 251 of the 1996 Telecommunications Act, they claim, are overly burdensome and discourage needed investment in broadband services. According to proponents, unbundling and resale requirements, when applied to advanced services, provide a disincentive for ILECs to upgrade their networks, while BOC interLATA data restrictions unnecessarily restrict the development of the broadband network. ILECs, they state, are the only entities likely to provide these services in low volume rural and other under served areas. Therefore, proponents claim, until these regulations are removed the development and the pace of deployment of broadband technology and services, particularly in unserved areas, will be lacking. Furthermore, supporters state, domination of the Internet backbone⁹ market is emerging as a concern and entrance by ILECs (particularly the BOCs) into this market will ensure that competition will thrive with no single or small group of providers dominating. Proponents also cite the need for regulatory parity; cable companies who serve approximately 70 percent of the broadband market are not subject to these requirements. Additional concerns that the lifting of restrictions on data would remove BOC incentives to open up the local loop to gain interLATA relief for voice services are also unfounded, they state. The demand by consumers for bundled services and the large and lucrative nature of the long distance voice market will, according to proponents, provide the necessary incentives for BOCs to seek relief for interLATA voice services.

⁸ For a more complete discussion of LATAs and BOC entry into the long distance market see CRS Report RL30018, *Long Distance Telephony: Bell Operating Company Entry Into the Long-Distance Market*, by James R. Riehl.

⁹ An Internet backbone is a very high-speed, high-capacity data conduit that local or regional networks connect to for long-distance interconnection.

Opponents' Views. Opponents claim that the lifting of restrictions and requirements will undermine the incentives needed to ensure that the BOCs and the other ILECs will open up their networks to competition. Present restrictions, opponents claim, were built into the 1996 Telecommunications Act to help ensure that competition will develop in the provision of telecommunications services. Modification of these regulations, critics claim, will remove the incentives needed to open up the “monopoly” in the provision of local services. Competitive safeguards such as unbundling and resale are necessary, opponents claim, to ensure that competitors will have access to the “monopoly bottleneck” last mile to the customer. Therefore, they state the enactment of legislation to modify these provisions of the 1996 Telecommunications Act will all but stop the growth of competition in the provision of local telephone service. A major change in existing regulations, opponents claim, would not only remove the incentives needed to open up the local loop but would likely result in the financial ruin of providers attempting to offer competition to incumbent local exchange carriers. As a result, consumers will be hurt, critics claim, since the hoped-for benefits of competition such as increased consumer choice and lower rates will never emerge. Concern over the inability of regulators to distinguish between provision of voice only and data services if BOC interLATA restrictions for data services and ILEC unbundling and resale requirements for advanced services are lifted was also expressed. Opponents also dismiss arguments that BOC entrance into the marketplace is needed to ensure competition. The marketplace, opponents claim, is a dynamic one but proposed deregulation would unsettle nascent competition in the market.

Open Access. Legislation introduced into the 106th Congress sought to prohibit anticompetitive contracts and anticompetitive or discriminatory behavior by broadband access transport providers. The legislation would have had the effect of requiring cable companies who provide broadband access to give “open access” (also referred to as “forced access” by its opponents) to all Internet service providers. Currently, customers using cable broadband must sign up with an ISP affiliated or owned by their cable company. If customers want to access another ISP, they must pay extra — one monthly fee to the cable company’s service (which includes the cable ISP) and another to their ISP of choice. In effect, the legislation would enable cable broadband customers to subscribe to their ISP of choice without first going through their cable provider’s ISP. At issue is whether cable networks should be required to share their lines with, and give equal treatment to, rival ISPs who wish to sell their services to consumers.

Arguments in Favor. Internet service providers not affiliated (or “bundled”) with a cable service are perhaps the principal supporters of open access provisions. Their support of open access is driven by the concern that they could lose significant market share if cable broadband access becomes widely adopted in American homes. Some Internet content providers, long-distance providers, regional phone companies, and consumer groups have also expressed support for open access.¹⁰ They argue that without open access, competition will be stifled and cable companies will be in a position to eventually monopolize and control broadband access to the Internet. Currently, competition is flourishing among an estimated 6,000 ISPs in the United States, with the result of falling prices and rising quality and diversity of services for consumers. Without this competition in cable broadband services,

¹⁰ For a listing of open access supporters, see Web site of OpenNet Coalition: [<http://www.opennetcoalition.org>]

say proponents of open access, the vibrancy, dynamism, and growth of the Internet may suffer.

Open access proponents further point out that a closed cable network discriminates in service quality between the cable-owned Internet service providers, whose content is directly accessible, and independent Internet service providers, whose content is only indirectly available through the Internet. They also argue that content may be restricted by cable providers, and point to some cable companies' stated intention to restrict consumer access to any video material on the Internet longer than 10 minutes (presumably, say open access advocates, to prevent Internet delivered video from competing with cable television video programming).

Finally, an argument of fairness and "maintaining a level playing field" in broadband is often advanced by open access proponents. Given that telephone companies providing Internet access are required to allow open and equitable access to all ISPs, why, they argue, should not the cable industry — which competes with telephone companies for Internet customers — be subject to the same requirements?

Arguments Against. The cable industry strongly opposes open access provisions, arguing that the legislation would impose unnecessary government regulation on their activities. AT&T, Time Warner Cable, and Cox Communications all testified against open access at congressional hearings in the 106th Congress. Cable providers argue that an open access mandate would inhibit their ongoing nationwide investment in broadband access. Government regulation, they argue, would create uncertainty in the market and make it more difficult to justify the huge capital investments that are necessary. Given that the goal of public policymakers is the timely availability of affordable broadband service to as many Americans as possible, an open access mandate, they assert, would slow the industry's progress toward achieving this goal.

Additionally, the cable industry representatives reject the argument that without open access, competition in the Internet access market will be stifled. They maintain that vigorous competition already exists with competing broadband access technologies (i.e., DSL, satellite). They point out that it is likely that market forces will eventually dictate that cable companies open their platform to competing ISPs without the need for government regulation.¹¹ With broadband deployment currently at a nascent and highly dynamic stage, they argue, it is not possible for government policymakers or regulators to predict future market or technological trends with any degree of certainty. Therefore, they assert, any kind of government intervention into the marketplace would be premature and ill-advised.

The cable companies also dispute the notion that they are creating a "closed network," and point out that cable modem users are free to access any content available on the Internet. In response to criticism regarding the 10-minute limit on video, cable spokespersons state that the costs of allowing unlimited video downloads are prohibitive at present. However, they assert, since cable Internet access will be subject to a competitive marketplace, worries about

¹¹ Cable companies have announced access agreements with unaffiliated ISPs either voluntarily (e.g. AT&T Broadband) or as part of merger approval conditions imposed by the FCC and FTC (e.g. AOL-Time Warner).

the effects of restrictive cable practices are unfounded because market forces will ultimately ensure that consumers will receive the services and content that they demand.

Finally, the cable companies advance their own argument of fairness. The cable industry has invested enormous amounts of money to build a cable broadband system (estimates range over \$30 billion). A government requirement to modify their equipment to allow open access to possibly hundreds of ISPs would be technically difficult and expensive, they say. Why, they ask, should unaffiliated ISPs reap the benefits of cable industry investments?

Local Debate Moves to Federal Level. The arguments for and against open access have been heard on the local level, as cities, counties, and states have taken up the issue of whether to mandate open access requirements on local cable franchises. In June 1999, a federal judge ruled that the city of Portland, OR, had the right to require open access to the Tele-Communications Incorporated (TCI) broadband network as a condition for transferring its local cable television franchise to AT&T. AT&T appealed the ruling to the U.S. Court of Appeals for the Ninth Circuit. On June 22, 2000, the Court ruled in favor of AT&T, thereby reversing the earlier ruling. The court ruled that high-speed Internet access via a cable modem is defined as a “telecommunications service,” and not subject to direct regulation by local franchising authorities.

The debate thus moves to the federal level, where many interpret the Court’s decision as giving the FCC authority to regulate broadband cable services as a “telecommunications service.” On September 28, 2000, the FCC formally issued a Notice of Inquiry (NOI) which will explore whether or not the Commission should require access to cable and other high-speed systems by Internet Service Providers (ISPs).¹² Meanwhile, in the 106th Congress, legislation was introduced (H.R. 1685 and H.R. 1686) that sought to require cable companies to open their high-speed networks to competing Internet service providers. Similar legislation has not yet been introduced into the 107th Congress.

Activities in the 107th Congress

In the 107th Congress, H.R. 1542 (Tauzin-Dingell) was introduced on April 24, 2001. The intent of the bill is to encourage the deployment of broadband services to rural and underserved areas by easing interLATA (local access and transport area) service restrictions imposed on the Bell operating companies (BOCs) and loosening unbundling and resale obligations imposed on ILECs. On April 25, 2001 the House Energy and Commerce Committee held a hearing on H.R. 1542. The Subcommittee on Telecommunications and the Internet held a markup on April 26 and passed the measure, as amended, by a vote of 19-14. The House Energy and Commerce Committee passed an amended version of H.R. 1542, on May 9, 2001 and reported the measure out of Committee, by a vote of 32-23, on May 24, 2001. The House Judiciary Committee was granted a limited referral and by voice vote reported out an amended H.R. 1542 “unfavorably.” The House passed (273-157) an amended version of H.R. 1542 on February 27, 2002. The measure now awaits action in the Senate where its fate remains unclear. While it is expected to face opposition from some key members others have expressed interest in debating the issue.

¹² See: [<http://www.fcc.gov/Bureaus/Miscellaneous/Notices/2000/fcc00355.pdf>]

In the Senate two measures (S. 1126 and S. 1127) dealing with broadband deregulation were introduced on June 28, 2001. S. 1126 contains provisions to deregulate ILEC rules pertaining to collocation, interconnection, and network unbundling, but also contains a 5-year advanced services (broadband) build-out requirement. S. 1127, a more narrowly focused measure, provides for broader deregulation of ILEC broadband services, but is confined to carriers serving rural areas. Both measures were referred to the Senate Commerce, Science, and Transportation Committee.

H.R. 1542. H.R. 1542, as passed by the House, amends provisions contained in Sections 271 (BOC entry into interLATA services) and 251(interconnection) of the 1996 Telecommunications Act (P.L. 104-104). Under present law, Section 271 prohibits the BOCs from offering interLATA services within their service regions until certain conditions are met. H.R. 1542 lifts these restrictions for the provision of data traffic; restrictions on voice traffic remain. The bill permits a BOC to offer high speed data service¹³ and Internet backbone service¹⁴ across LATAs within its service territory without having to meet Section 271 requirements. However in a concession to Judiciary Committee concerns the measure considered on the floor was a manager's amendment in the nature of a substitute that incorporated modifications to enhance DOJ oversight. The manager's amendment contained provisions that would require a BOC to notify the Department of Justice 30 days before it offered InterLATA high speed data or Internet backbone services in an in-region state where it had not received Sec. 271 approval. The manager's amendment also contained provisions to preserve antitrust oversight by clarifying that the antitrust laws are: "not repealed by, not precluded by, not diminished by, and not incompatible with, the Communications Act of 1934, this Act or any law amended by either such Act."

H.R. 1542 also amends Section 251 of the 1996 Act by modifying regulations regarding unbundling (sharing) requirements and resale obligations. The bill preserves line sharing agreements, using unbundled network elements, for ILEC copper wires. Competitors may also purchase capacity on ILEC fiber facilities but the rates will be regulated by the FCC under rates, terms and conditions that are in accordance with the existing reasonable rate requirements contained in section 201(b) of the 1934 Communications Act. However, for such purposes such high speed data service will be deemed a nondominant service. ILECs will not be required to unbundle fiber loops when these loops are being used for the provisioning of high speed data services. An ILEC is not required to provide collocation at remote terminals but the ILEC must give access to its poles, conduits, and rights of way so they may build their own. The bill also prohibits the FCC and the states from expanding an ILEC's obligation relating to providing access to network elements for high speed data services, collocation for high speed data services, or unbundling for high speed data services but permits the FCC and the states to reduce the number of elements subject to unbundling.

H.R. 1542 also contains provisions dealing with resale of advanced services. Under the bill ILECs are required to offer high speed data services for resale at wholesale rates for 3

¹³ H.R. 1542 defines high speed data services as "information at a rate that is generally not less than 384 kilobits per second in at least one direction."

¹⁴ Internet backbone service is defined as "any interLATA service that consists of or includes the transmission by means of an Internet backbone of any packets, and shall include related local connectivity."

years. After the 3 year period the ILEC is still obligated to offer these services to competitors but only on a “reasonable and nondiscriminatory basis.”

While the states are specifically permitted to continue to regulate circuit-switched (voice) telephone services, the FCC and the states are generally precluded from regulating high speed data services or the Internet.

H.R. 1542 also contains provisions to provide Internet users with access to the Internet service provider (ISP) of their choice. The bill requires ILECs to: provide Internet users with the ability to subscribe to and have access to any ISP that is interconnected to the carrier’s high speed data service; permit ISPs to acquire the facilities and services necessary to interconnect with the carrier’s high speed data service for the provision of Internet access service; and permit equipment collocation to the extent necessary for the provision of Internet access service.

Additional provisions would: clarify that the BOC’s may not bundle or offer long distance voice services with high-speed data offerings, even if the voice services were offered at no charge; prohibit subsidies on high-speed data services ensuring parity with non-local exchange companies regarding subsidies;¹⁵ and prevent the FCC from imposing fees, taxes, charges, or tariffs on Internet services.

H.R. 1542 requires the BOC’s to meet the following broadband network build-out schedule: 20 percent of the company’s central offices in a state must be capable of providing high speed data services within 1 year of enactment of the legislation; 40 percent within 2 years; 70 percent within 3 years; and 100 percent within 5 years. An additional provision ensures that none of the provisions contained in the bill would abrogate or modify any existing carrier interconnection agreements. Another provision prevents discriminatory treatment among ISPs with respect to special access. It requires ILECs to provide ISPs with special access within the same period of time it provides such access to itself or an affiliate.

The bill also contains a provision to increase the FCC’s enforcement powers by increasing fines and investigatory powers. The maximum fines that the FCC may charge for a single offense is increased to \$10 million up from the present \$120,000 and \$20 million for continuing violations. Furthermore the statute of limitations during which the FCC can investigate complaints against companies is increased from 1 to 2 years. Consumer protection rules on slamming, spamming, and cramming, among others, are also preserved.

H.R. 1697 and H.R. 1698. Two other measures (H.R. 1697 and H.R. 1698), which take an alternative approach to the issue of broadband deployment, were introduced on May 3, 2001. These two measures seek to use the antitrust laws to ensure that markets are open to competition. H.R. 1697 requires a BOC, or its affiliate, to pass a “market power entry test” before Section 271 interLATA restrictions are lifted. No BOC is permitted to offer interLATA services in a state where the Department of Justice (DOJ) finds that it provides telephone service to more than 85 percent of business subscribers or 85 percent of residential subscribers. H.R. 1697 also eliminates “discriminatory” state and local taxes on broadband

¹⁵ It appears that further clarification may be needed regarding the specific intent of this amendment entitled “Prohibition Discriminatory Subsidies”.

service providers and authorizes a 5 year \$3 billion loan program to help finance the deployment of broadband services to rural communities and underserved areas. H.R. 1698 clarifies that antitrust laws apply to the telecommunications industry and are not superseded by the 1996 Telecommunications Act and makes violations of sections 251, 252, 271, and 272 of the 1996 Act per se violations of the antitrust laws.¹⁶ Furthermore, the bill prohibits an ILEC and its affiliates from jointly marketing in such state any advanced telecommunications service with any other telecommunications or information services if it violates the antitrust laws. The bill also requires the DOJ to establish a “private, commercial arbitration process” to settle interconnection disputes. Both measures were referred to the Judiciary Committee and the Committee on Energy and Commerce. The House Judiciary Committee held a May 22, 2001 hearing on both measures.

Other legislation introduced into the 107th Congress would provide tax credits and grant/loan guarantees for broadband deployment, primarily in rural and/or low income areas. For more information on this legislation and federal assistance for broadband deployment, see CRS Report RL30719, *Broadband and the Digital Divide: Federal Assistance Programs*.

LEGISLATION

H.R. 267 (English)

Provides tax credits for five years to companies investing in broadband equipment to serve rural and low-income areas. Provides a 10% tax credit for “current generation” broadband service (defined as download speeds of at least 1.5 million bits per second), and a 20% tax credit for “next generation” broadband service (defined as download speeds of at least 22 million bits per second). Introduced January 30, 2001; referred to Committee on Ways and Means.

H.R. 1415 (Rangel)

Provides an income tax credit to holders of bonds financing the deployment of broadband technologies. Introduced April 4, 2001; referred to Committee on Ways and Means.

H.R. 1416 (LaFalce)

Authorizes \$100 million in grants and loan guarantees from the Department of Commerce for deployment by the private sector of broadband telecommunications networks and capabilities to underserved rural areas. Introduced April 4, 2001; referred to Committee on Energy and Commerce.

H.R. 1542 (Tauzin)

Amends the Communications Act of 1934 to prohibit any states or the FCC from regulating the provision of high speed data services. Lifts restrictions on interLATA data transmission by Bell operating companies while also removing unbundling and resale

¹⁶ Section 251 relates to interconnection, Section 252 relates to procedures for the negotiation, arbitration, and approval of interconnection agreements, Section 271 places restrictions and conditions on BOC entry into interLATA services, and Section 272 relates to BOC separate affiliate and other safeguards.

requirements for all incumbent telephone companies in the provision of high speed data services. Requires incumbent local exchange companies to provide any Internet Service Provider with the right to interconnect with such carrier's high speed data service. Introduced April 24, 2001; referred to Committee on Energy and Commerce. Hearing held April 25; markup held by Subcommittee on Telecommunications and the Internet on April 26; passed subcommittee, as amended, 19-14. Passed Energy and Commerce Committee, as amended, by a vote of 32-23, May 9, 2001. Reported out of Commerce Committee (H.Rept. 107-83, Part 1) May 24, 2001. Referred to House Judiciary with limited jurisdiction May 24, 2001. Reported "unfavorably" as amended by House Judiciary (H.Rept. 107-83, Part 2) by voice vote, June 18, 2001. Passed (273-157) the House, as amended, February 27, 2002, and referred to the Senate.

H.R. 1693 (Hall)

Authorizes \$10 million in each of fiscal years 2002 through 2004 for federal agencies participating in the Next Generation Internet program to conduct broadband demonstration projects in elementary and secondary schools. Directs the National Science Foundation to conduct a study of broadband network access in schools and libraries. Introduced May 3, 2001; referred to Committees on Science and on Education and Workforce.

H.R. 1697 (Conyers)

Amends the Clayton Act to ensure the application of the antitrust laws to local telephone monopolies; and for other purposes. Authorizes a five-year, \$3 billion loan guarantee program to finance the deployment of broadband services to rural and underserved areas. Introduced May 3, 2001; referred to Committee on Judiciary and Committee on Energy and Commerce.

H.R. 1698 (Cannon)

To ensure the application of the antitrust laws to local telephone monopolies; and for other purposes. Introduced May 3, 2001; referred to Committee on Judiciary and Committee on Energy and Commerce.

H.R. 2038 (Stupak)

Gives new authority to the Rural Utilities Service in consultation with the National Telecommunications and Information Administration to make low interest loans to companies that are deploying broadband technology in rural areas. Introduced May 25, 2001; referred to Committee on Energy and Commerce and Committee on Agriculture.

H.R. 2120 (Cannon)

To ensure the application of the antitrust laws to local telephone monopolies, and for other purposes. Introduced June 12, 2001; referred to Committees on the Judiciary and on Energy & Commerce. Motion to report the measure defeated by House Judiciary, 19-15.

H.R. 2139 (Smith)

Authorizes the Secretary of Agriculture to make loans for the development of broadband services in rural areas. Introduced June 12, 2001; referred to Committee on Agriculture and Committee on Energy and Commerce.

H.R. 2401 (McHugh)

Provides for grants, loans, research, and tax credits to promote broadband deployment in underserved rural areas. Introduced June 28, 2001; referred to Committee on Energy and Commerce, Committee on Ways and Means, and Committee on Science.

H.R. 2597 (McInnis)

Allows taxpayer deductions for purchase of broadband equipment and provides tax credits to providers of next generation broadband service to rural and urban subscribers. Introduced July 23, 2001; referred to Committee on Ways and Means.

H.R. 2669 (Moran)

Authorizes the Secretary of Agriculture to make loans and grants to improve access to telecommunications and Internet services in rural areas. Introduced July 27, 2001; referred to Committee on Agriculture and Committee on Energy and Commerce.

H.R. 2847 (Boswell)

Rural America Technology Enhancement Act of 2001. Provides: tax credits for broadband facilities development; rural area broadband support through the FCC's universal service fund; and loans from the USDA Rural Utilities Service. Introduced September 6, 2001; referred to Committees on Agriculture; Ways and Means; Energy and Commerce; and Education and the Workforce.

H.R. 3090 (Thomas, Bill)

Economic Security and Recovery Act of 2001. Section 902 (added by Senate Finance Committee) provides a 10% tax credit for "current generation" broadband service (defined as download speeds of at least 1 million bits per second) for rural and low-income areas, and a 20% tax credit for "next generation" broadband service (defined as download speeds of at least 22 million bits per second). Introduced October 11, 2001. Passed House October 24, 2001. Reported by Senate Finance Committee with an amendment in the nature of a substitute, November 9, 2001.

S. 88 (Rockefeller)

Provides tax credits for five years to companies investing in broadband equipment to serve rural and low-income areas. Provides a 10% tax credit for "current generation" broadband service (defined as download speeds of at least 1.5 million bits per second), and a 20% tax credit for "next generation" broadband service (defined as download speeds of at least 22 million bits per second). Introduced January 22, 2001; referred to Committee on Finance.

S. 150 (Kerry)

Provides tax credits for five years to companies investing in broadband equipment to serve low-income areas. Provides a 10% tax credit for broadband service delivering a minimum download speed of 1.5 million bits per second. Introduced January 23, 2001; referred to Committee on Finance.

S. 426 (Clinton)

Provides an income tax credit to holders of bonds financing the deployment of broadband technologies. Introduced March 1, 2001; referred to Committee on Finance.

S. 428 (Clinton)

Authorizes \$100 million in grants and loan guarantees from the Department of Commerce for deployment by the private sector of broadband telecommunications networks and capabilities to underserved rural areas. Introduced March 1, 2001; referred to Committee on Commerce, Science, and Transportation.

S. 430 (Clinton)

Authorizes \$25 million for the National Science Foundation to fund research on broadband services in rural and other remote areas. Introduced March 1, 2001; referred to Committee on Finance.

S. 966 (Dorgan)

Gives new authority to the Rural Utilities Service in consultation with the National Telecommunications and Information Administration to make low interest loans to companies that are deploying broadband technology in rural areas. Introduced May 25, 2001; referred to Committee on Commerce, Science, and Transportation.

S. 1126 (Brownback)

A bill to facilitate the deployment of broadband telecommunications services, and for other purposes. Introduced June 28, 2001; referred to Committee on Commerce, Science, and Transportation.

S. 1127 (Brownback)

A bill to stimulate the deployment of advanced telecommunications services in rural areas, and for other purposes. Introduced June 28, 2001; referred to Committee on Commerce, Science, and Transportation.

S. 1571 (Lugar)

Farm and Ranch Equity Act of 2001. Section 602 would authorize the Secretary of Agriculture to make loans and grants to entities providing broadband service to rural areas. Introduced October 18, 2001; referred to Committee on Agriculture, Nutrition, and Forestry.

S. 1731 (Harkin)

Agriculture, Conservation, and Rural Enhancement Act of 2001. Title VI (Section 605) would authorize the Secretary of Agriculture to make loans and grants to entities providing broadband service to rural areas. Introduced November 27, 2001; referred to Committee on Agriculture, Nutrition, and Forestry. Passed Senate (as H.R. 2646) February 13, 2001.